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**COVID-19 Updates, Protocols & Waiver**

To my amazing clients…I want to sincerely thank you for your patience during this challenging situation. The health, safety and well-being of my clients, and community is most important to me. I have been working hard preparing for my reopening. At this time, I am planning to reopen on \_\_\_\_\_\_\_\_\_\_\_\_

I know my clients expect the highest standards with Bella Simone and I am committed to providing that even during this challenging time. I believe the safest way to handle the salon situation is to treat everyone, including myself, as if they could be infected.

My plan is to go above and beyond what is recommended. The following list will outline those protocols as well as inform you of what to expect upon returning to the salon.

I understand the eagerness to be rescheduled. I will personally reach out to each client whose appointment was cancelled first, to be fair to all. Again, I appreciate your patience as I navigate through this new challenge. Once I reopen there will be additional steps taken to ensure yours and my safety.

* Please arrive 10 -15 minutes before your appointment
* Please call/text upon arrival and wait in your vehicle until I’m ready for you
* Please leave your jacket etc. in the vehicle
* Please eat before your appointment, outside food/drinks not permitted at the moment
* Only customers receiving a service will be allowed in the salon
* Upon entering your temperature will be checked and recorded. (37.8 and higher will unfortunately be refused service which is why it is important to arrive early, so you are not rushing to door, resulting in a high temperature)
* You will have to fill out mandatory screening questionnaire and waiver (If you do not feel well, please stay home, as I am happy to reschedule you at a later date)
* Masks will be mandatory and provided. Do not remove your mask during your visit
* Hand washing and Sanitation will be done before gloves are worn (Gloves provided)
* Implementing additional sanitation/disinfection procedures in each area, all tools, stations and equipment will be sanitized and disinfected between each client (extended service time)
* Treating everyone, as if they could be infected
* Updated certification on sanitation protocols via Barbicide
* Please understand if you are getting a color/relaxer retouch you may have an up charge for your color/relaxer because of the need to use more color/relaxer than usual ($25)
* Confirming your appointment – if you do not confirm 24hrs prior to your appointment you will lose your appointment. Please understand I have many clients waiting to get in to see me.
* Cancellation policy – I will not be penalizing for any last-minute cancellations due to being sick. However, please provide me with information as soon as possible so I can adjust my schedule accordingly. I am trying my best to get every client back in as soon as possible.
* These protocols will continue to be refined and adjusted as needed and will keep you informed every step of the way
* If we all work together, we can overcome the spread of the virus as well as other infectious diseases

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**COVID-19 Liability Waiver \*\*Must be completed before appointment\*\***

**Full Name: Date:**

I acknowledge the contagious nature of the Coronavirus/COVID-19 and the CDC and many other public health authorities still recommend practicing social distancing.

I further acknowledge the Bella Simone has put in place preventative measures to reduce the spread of the Coronavirus/COVID-19.

I further acknowledge that Bella Simone cannot guarantee that I will not become infected with the Coronavirus/COVID-19. I understand that the risk of becoming exposed to and/or infected by the Coronavirus/COVID-19 may result from the actions, omissions, or negligence of myself.

I voluntarily seek services provided by Bella Simone and acknowledge that I am increasing my risk to exposure to the Coronavirus/COVID-19. I acknowledge that I must comply with all set procedure to reduce the spread while attending my appointment.

I attest that:

* I am not experiencing any symptom of illness such as cough, shortness of breath or difficulty breathing, fever, chills, repeated shaking with chills, muscle pain, headache, sore throat, or new loss of taste or smell.
* I have not traveled internationally within the last 14 days
* I have not traveled to a highly impacted area within the United States of America in the last 14 days
* I do not believe I have been exposed to someone with a suspected and/or confirmed case of the Coronavirus/COVID-19
* I have not been diagnosed with Coronavirus/COVID-19
* I am following all CDC recommended guidelines as much as possible and limiting my exposure to the Coronavirus/COVID-19

I hereby release and agree to hold Janessa at Bella Simone harmless from, and waive on behalf of myself, my heirs, and any personal representatives any and all causes of action, claims, demands, damages, costs, expenses and compensation for damage or loss to myself and/or property that may be caused by any act, or failure to act of the salon, or that may otherwise arise in any way in connection with any services received from Bella Simone. I understand that this release discharges Janessa at Bella Simone from any liability or claim that I, my heirs, or any personal representatives may have against the salon with respect to any bodily injury, illness, death, medical treatment, or property damage that may arise from, or in connection to, any services received from Bella Simone. This liability waiver and release extends to the salon together and the owner Jahnasseh (Janessa).

By filling out the form below and submitting, you agree to comply with the written instructions above and agree that you are at the salon at your own risk, releasing Janessa Simone from any liability relating to Covid-19.

Failure to comply with these written instructions or verbal instructions from Janessa Simone may result in your removal from the premises.

Signature:­

Thank you for your participation and understanding!

­­­­­Janessa Simone Updated 27July2020